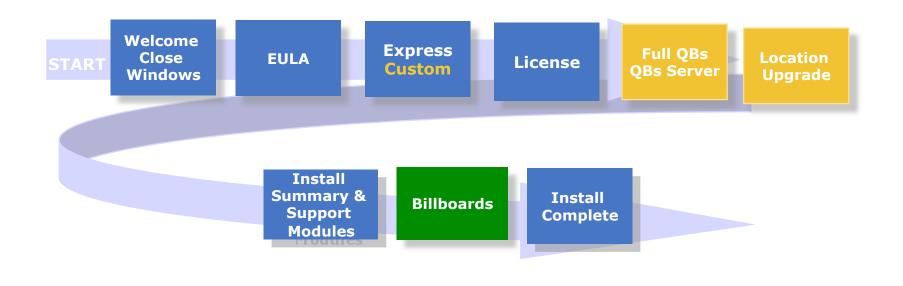
Installation ExperienceCombined Express & Custom

Increase confidence, save time, and simplify the install process by eliminating misleading questions and unnecessary screens.

Task: Install QuickBooks

New Time: Goal – Reduce installation time by 25%

New Cost: Goal – Reduce number of support calls by 50%



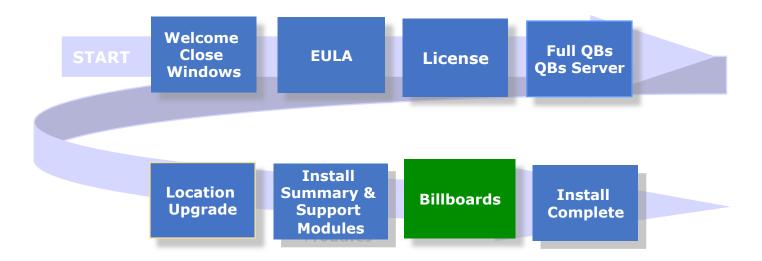
Installation Experience Enterprise - MMG

Increase confidence, save time, and simplify the install process by eliminating misleading questions and unnecessary screens.

Task: Install QuickBooks

New Time: Goal – Reduce installation time by 25%

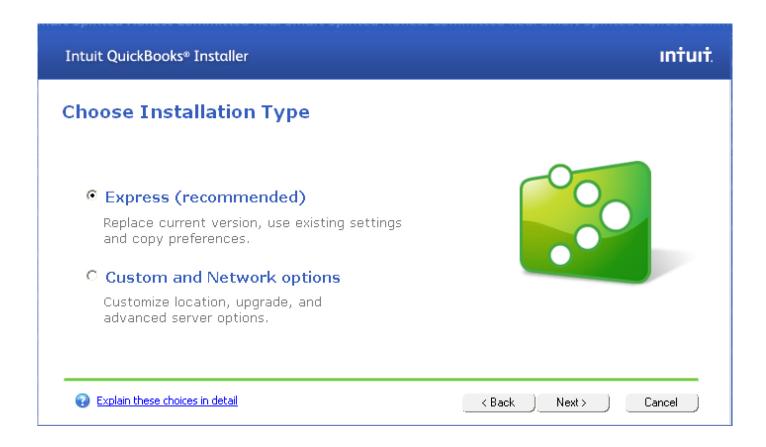
New Cost: Goal – Reduce number of support calls by 505



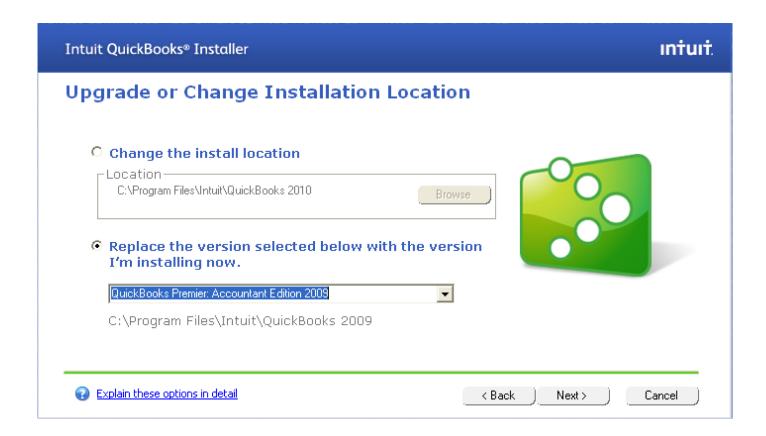
Welcome



Installation Type



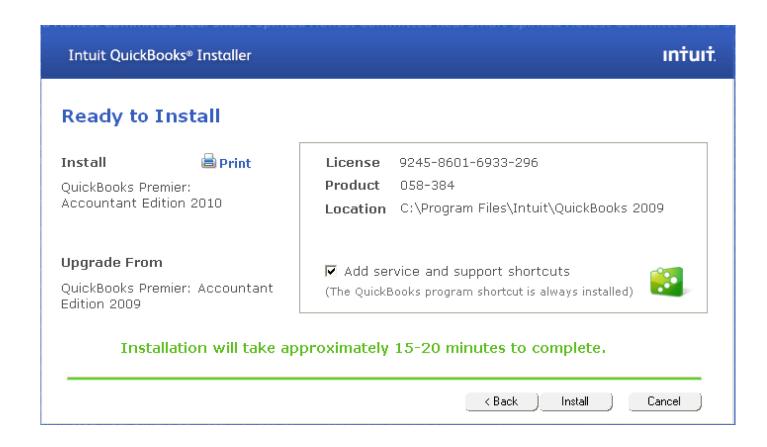
Custom Path



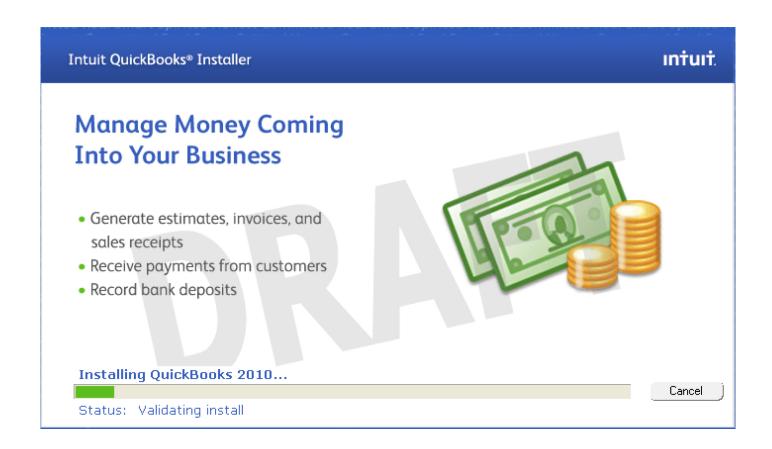
License



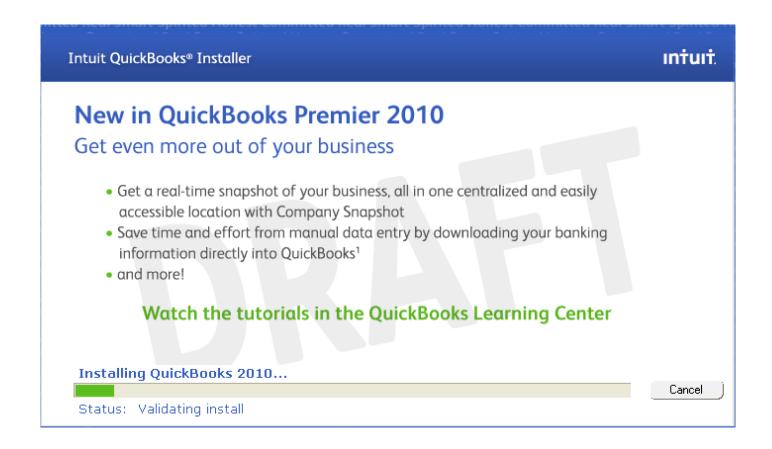
Ready to Install



Billboards During Install



Billboards During Install



Install Completed

